

# Using Technology & Data to Enhance Accessibility

CONFERENCE TRACK



# Inclusive Parks and Public Spaces



Support for this session  
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- Ensure your conference badge is scanned upon entering and exiting the session.
- Request your session transcript from a City Parks Alliance staff member.
- Transcript requests will be fulfilled within 10 business days of the request date.

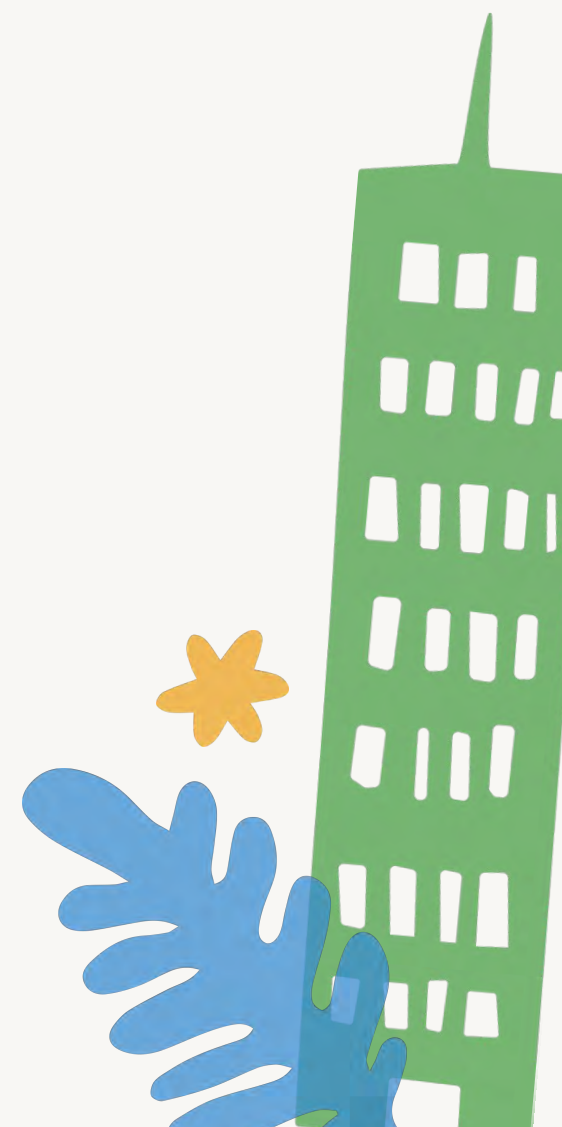
## LA CES

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Participation data is shared electronically with the accrediting agencies.





# Boston Harbor Now Waterfront Data Project

AN EQUITY STUDY OF BOSTON'S PUBLIC WATERFRONT

2019 - 2023







# Boston Waterfront

A Tale of Two Cities



# BOSTON PARADOX

## BOSTON

- Minority-Majority city since 2000
- 6th largest per-capita GDP in the world
- 14th in TPL ParkScore Rating with 100% of residents with-in 10 minute walk to a park.

## BOSTON

- White visitors represent 60% of Harborwalk visitation
- 2nd Worst City in America for Income Inequality
- Lower income residents have nearly 22% less park space than their high income neighbors.





# Carson Beach 2022

“Summer Send Off” public community event





gettyimages®  
Credit: Boston Globe

# Carson Beach 1977

“Take Back the Beaches” civil rights protest





# East Boston 1992

Dirty, dangerous, and derelict





# A Boston Harbor For All

## \$20B Public Investments

- Boston Harbor Cleanup
- Big Dig Project
- 43-mile Harborwalk
- Urban Beach Renewal
- 28 Waterfront Parks
- Boston Harbor Islands NSP
- Other ongoing investments

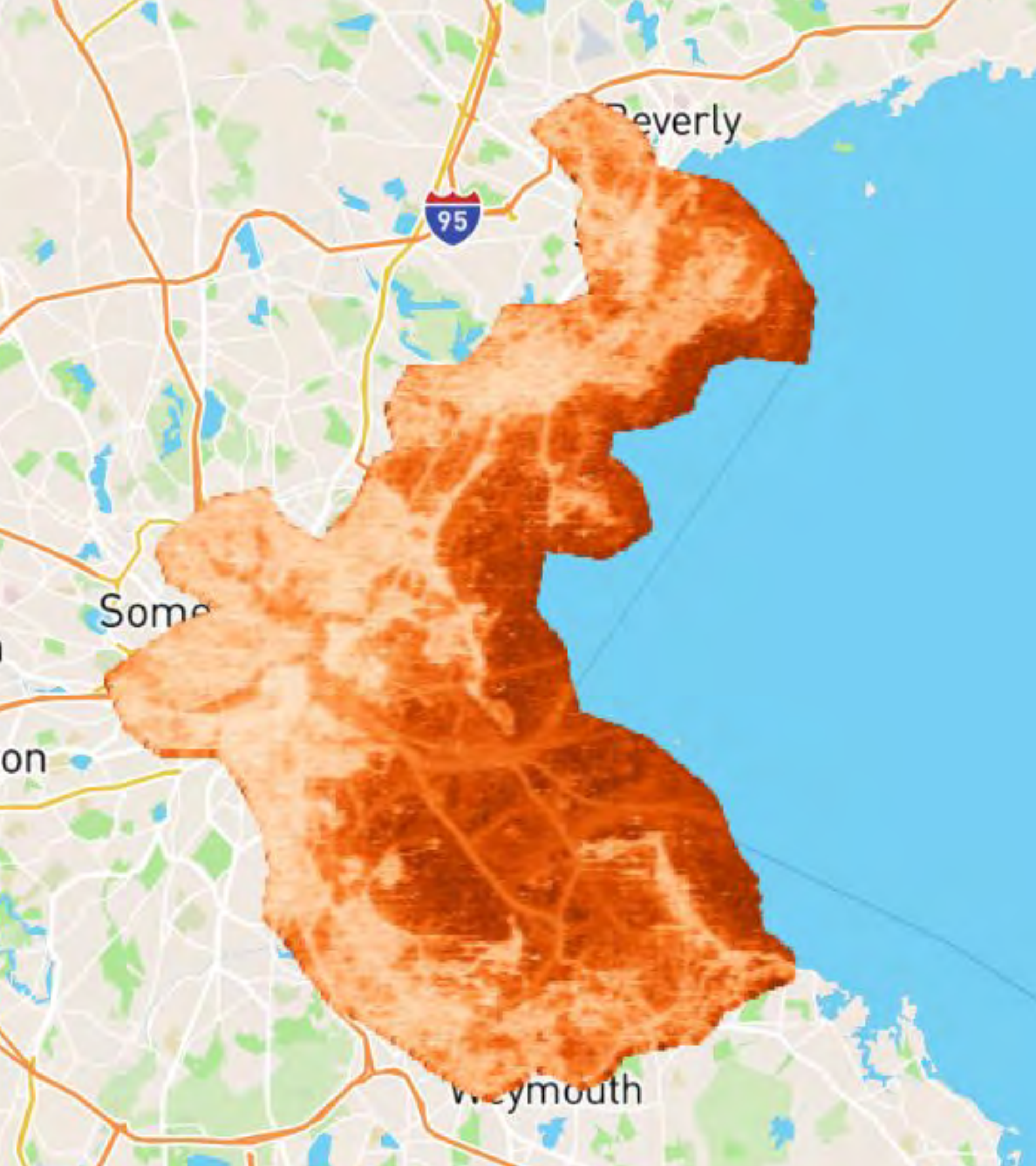


# But Is It Working?

Who are utilizing the city's blue and green public open spaces?







# Location Intelligence

## Measuring Visitation with Big Data

With the aid of Tectonix super-computing platform, billions of anonymized mobile data records were analyzed, painting a picture of the region's public space usage for the first time.





# Sub-Study For Validation

## Minimizing bias with groundtruthing

Contractor conducted daily visitor counts of five waterfront park sites and collected over 1500 in-person surveys to validate our mobility data.



# WHAT THE DATA SAYS



# Annual Visitation

## Topline Data

The study provided the first empirical measurements of annual visitation to the Greater Boston region's waterfront.

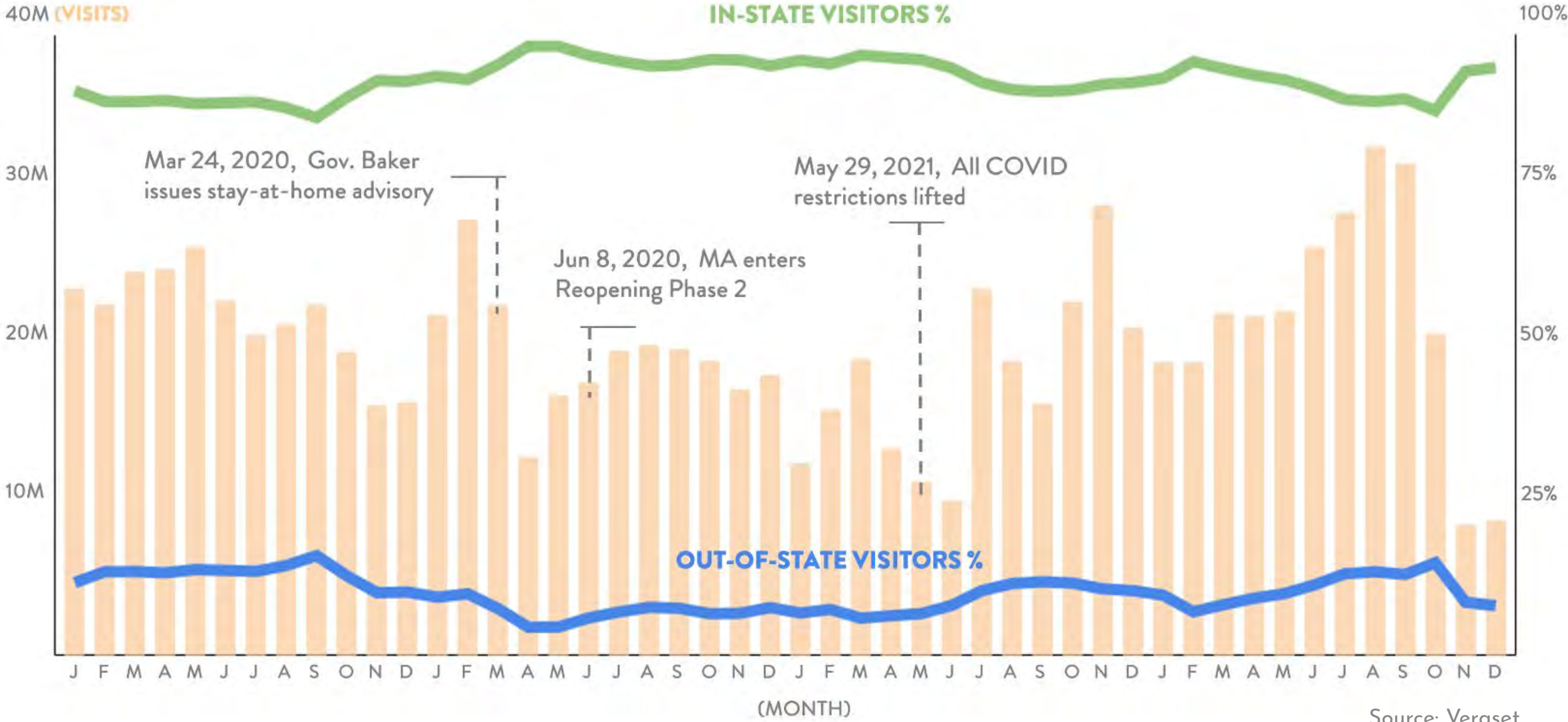
Broad Waterfront  
**300M**

Harborwalk  
**11M**

Waterfront Parks  
**2.4M**



# Monthly Visits to Boston's Waterfront Through COVID

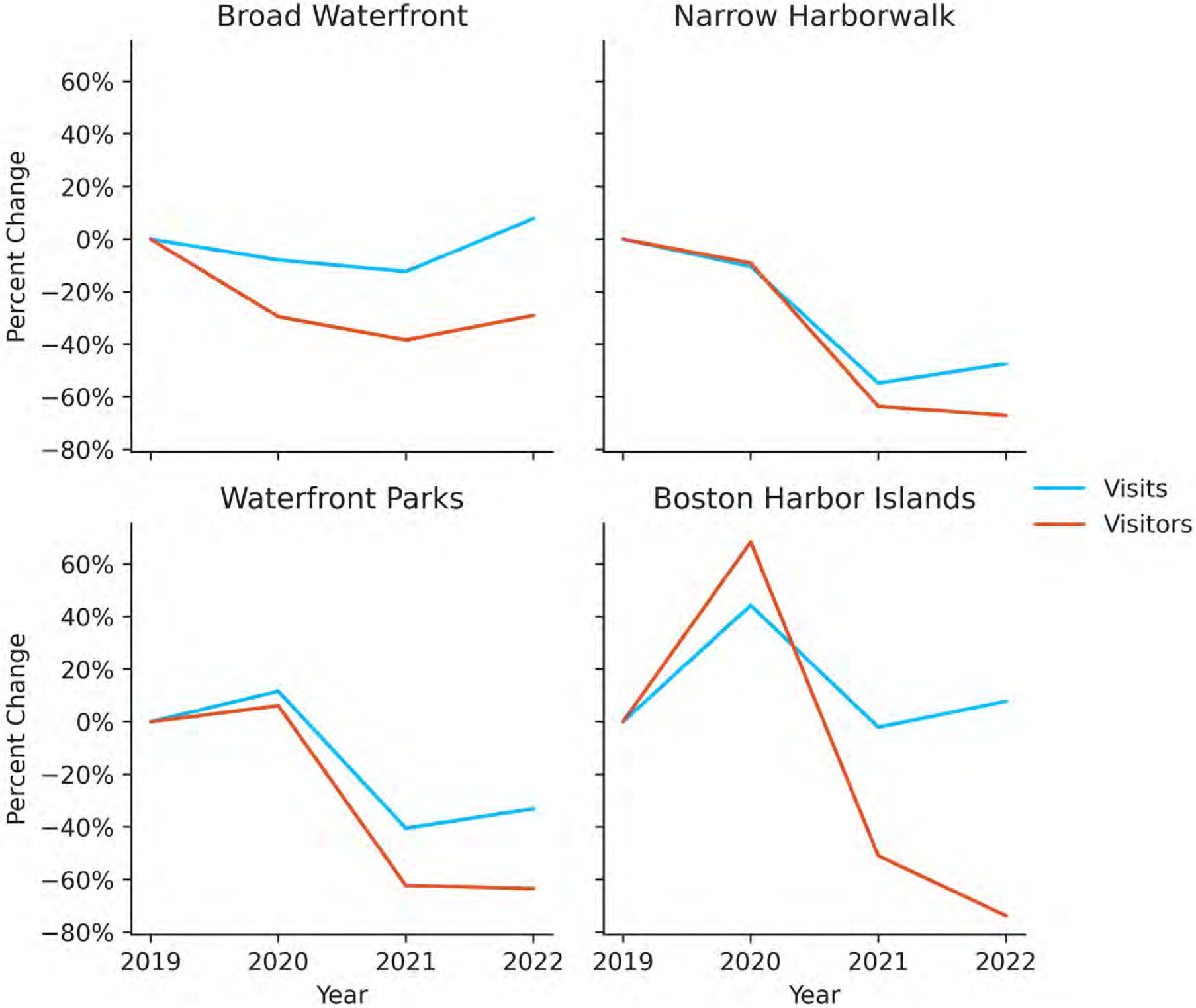


Source: Veraset



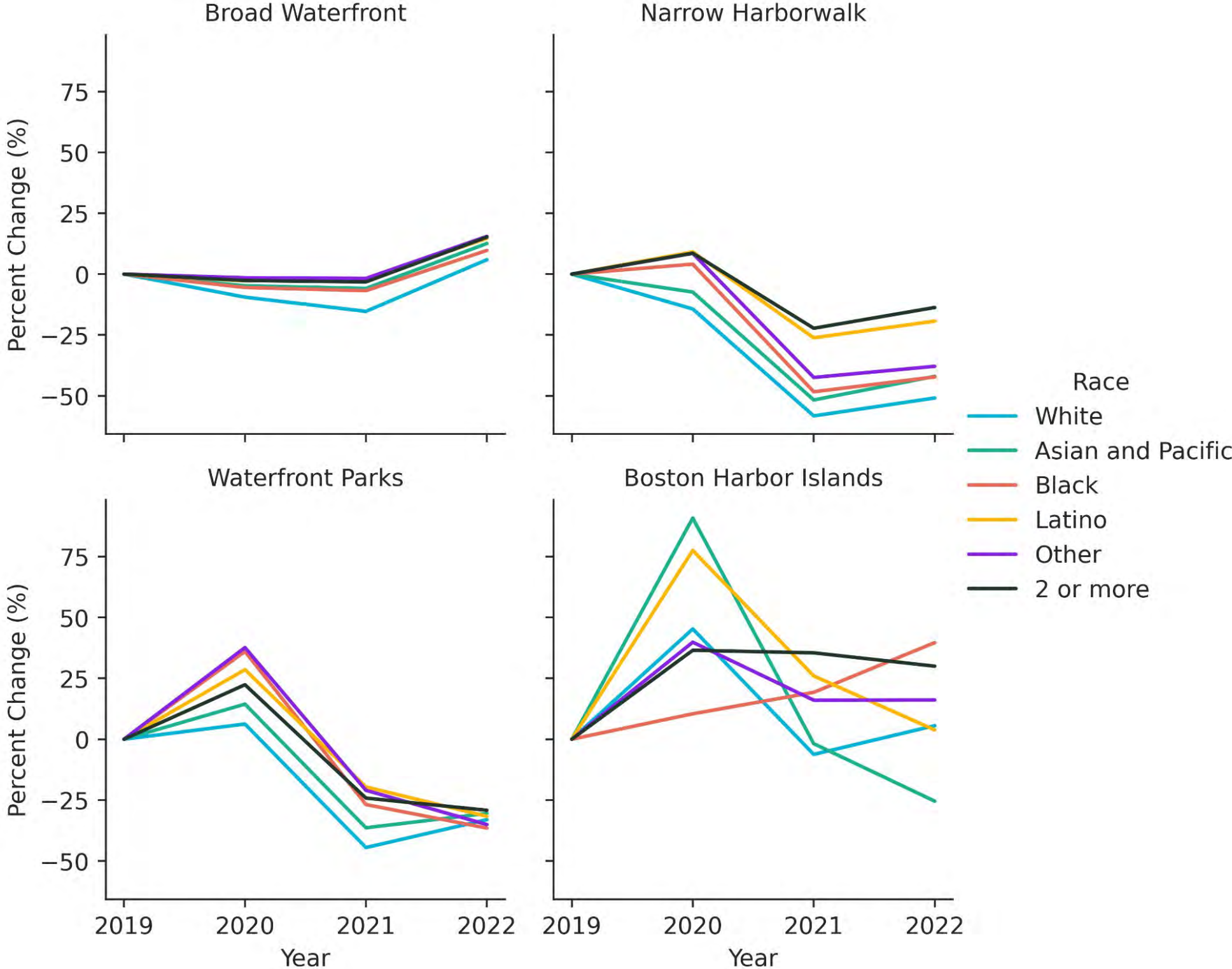


# Visitors Versus Visits Trends



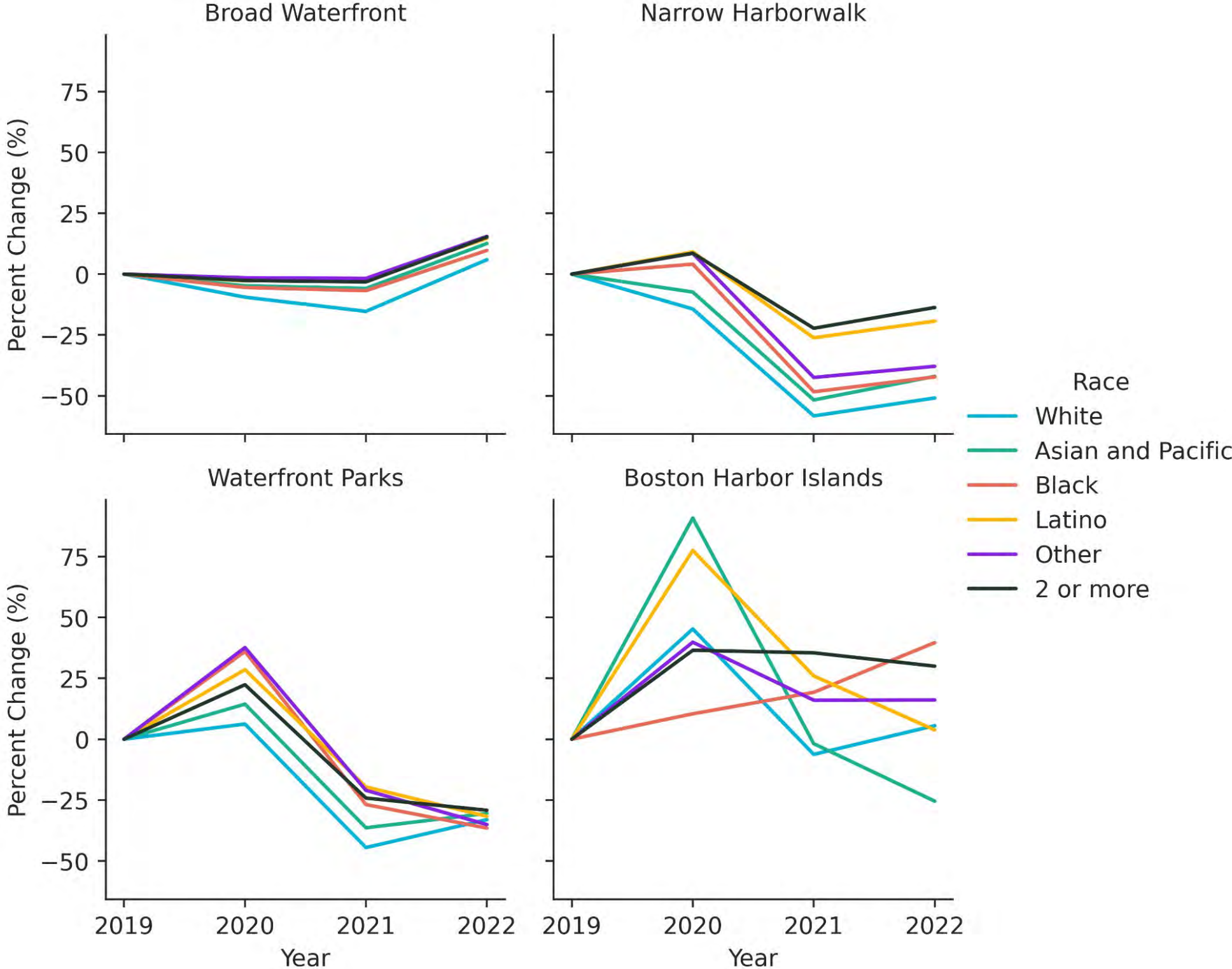


# Visitation Pattern By Race





# Visitation Pattern By Race

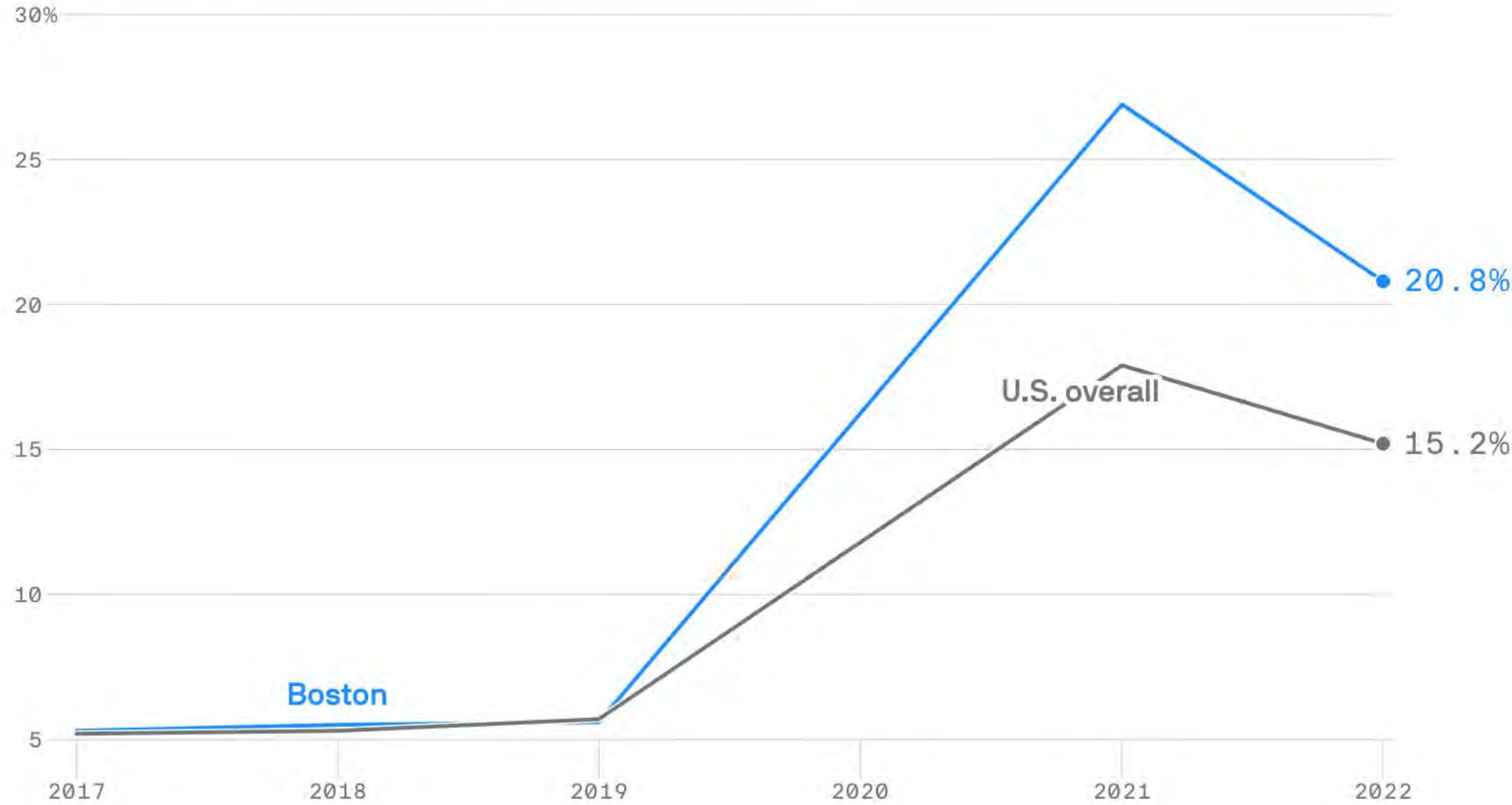




# Waterfront Visitation Deficit Mirrors Work-From-Home Statistics

## Share of people working from home in the Boston area

Among workers ages 16 and up; Annually, 2017-2022; Data unavailable in 2020

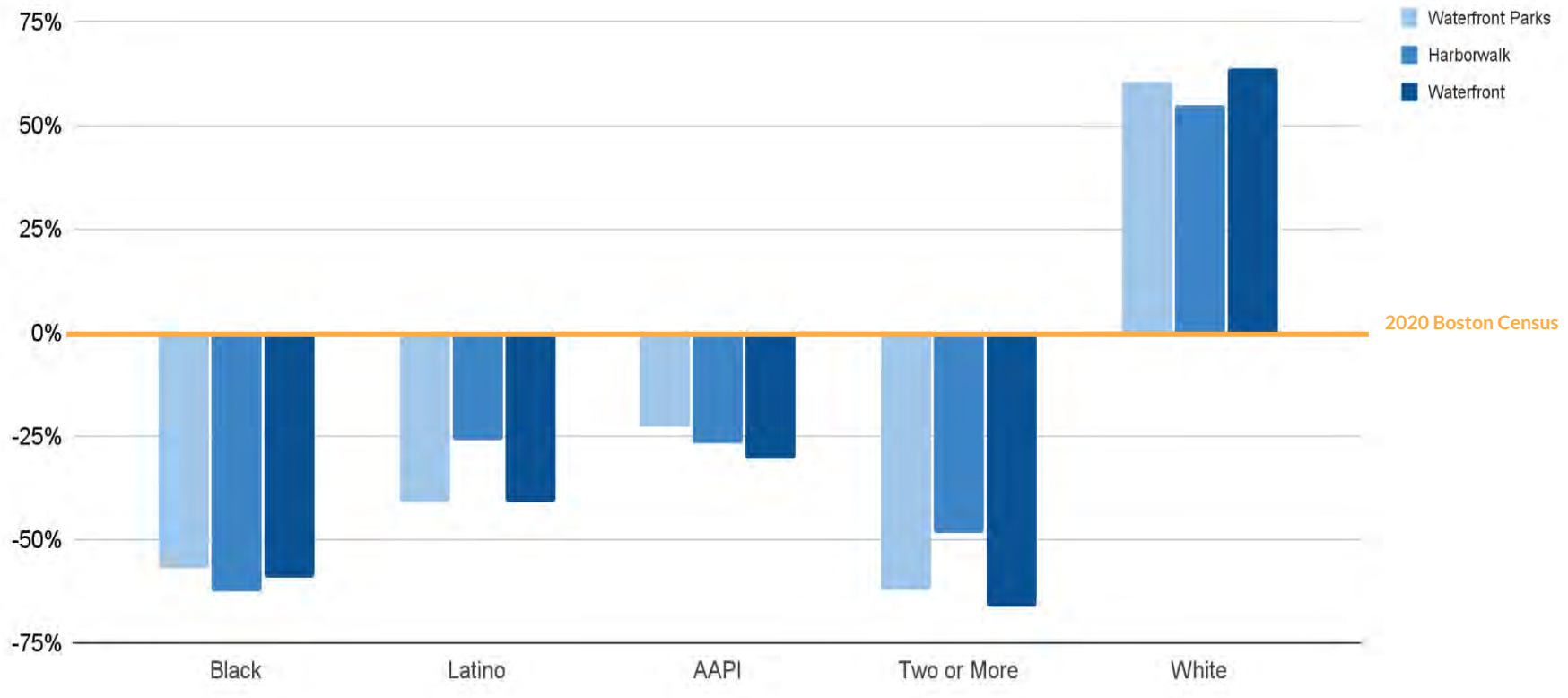
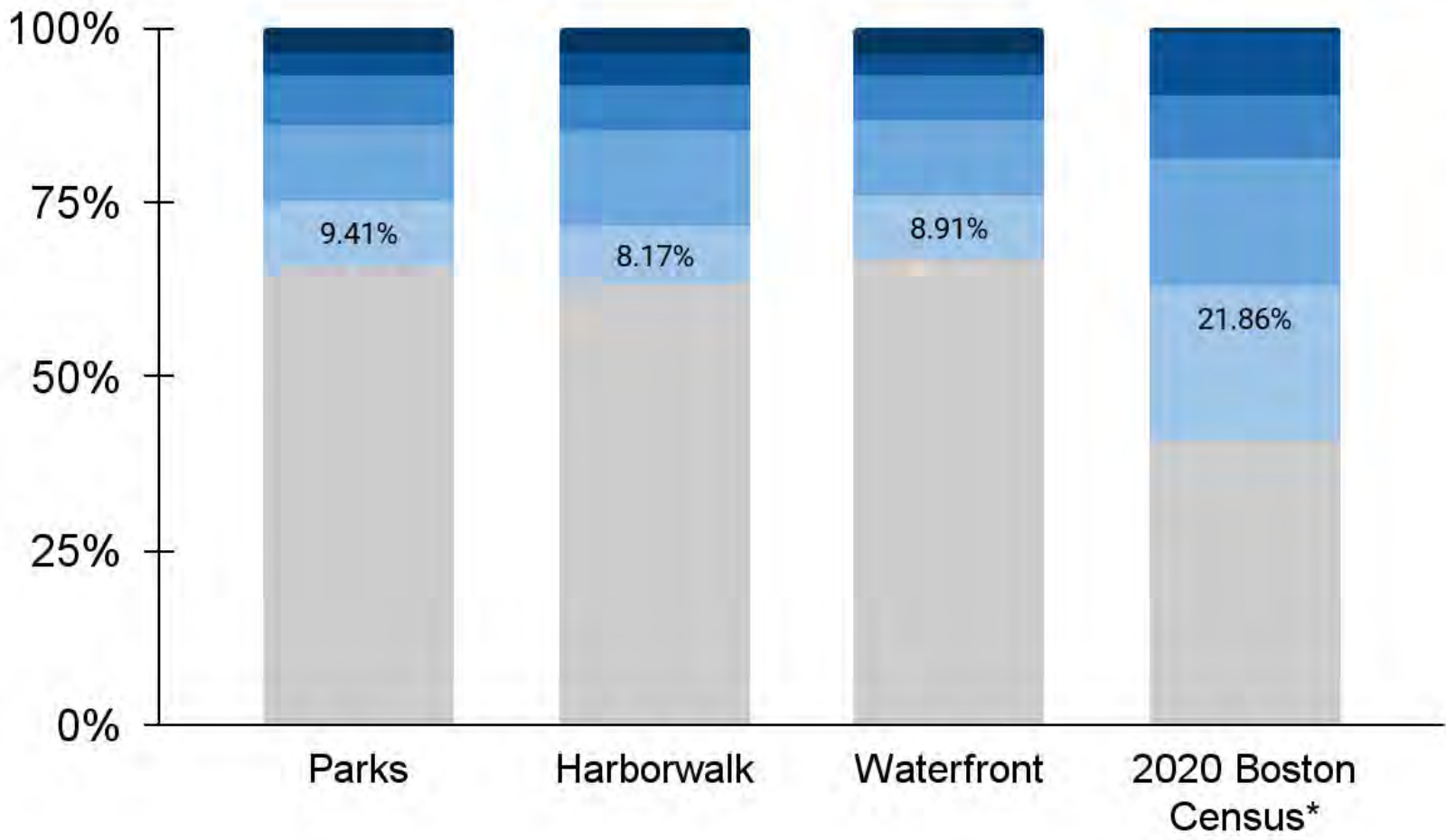


Data: Census Bureau; Chart: Simran Parwani/Axios





# Racial Equity Deficits in Boston's Waterfront Space Use



Source: Veraset; 2020 US Census



“  
Tell me how you will measure me, and then I will tell you how I will behave. If you measure me in an illogical way, don't complain about illogical behaviour. – Eli Goldratt  
”



# Thank You!





# DENVER PARKS & RECREATION USE OF DATA

Greater & Greener

June 25, 2024



**DENVER**  
PARKS & RECREATION

**GAME PLAN**  
for a Healthy City





# CURRENT DATA PICTURE (THE 5 W'S TO THE HOW)

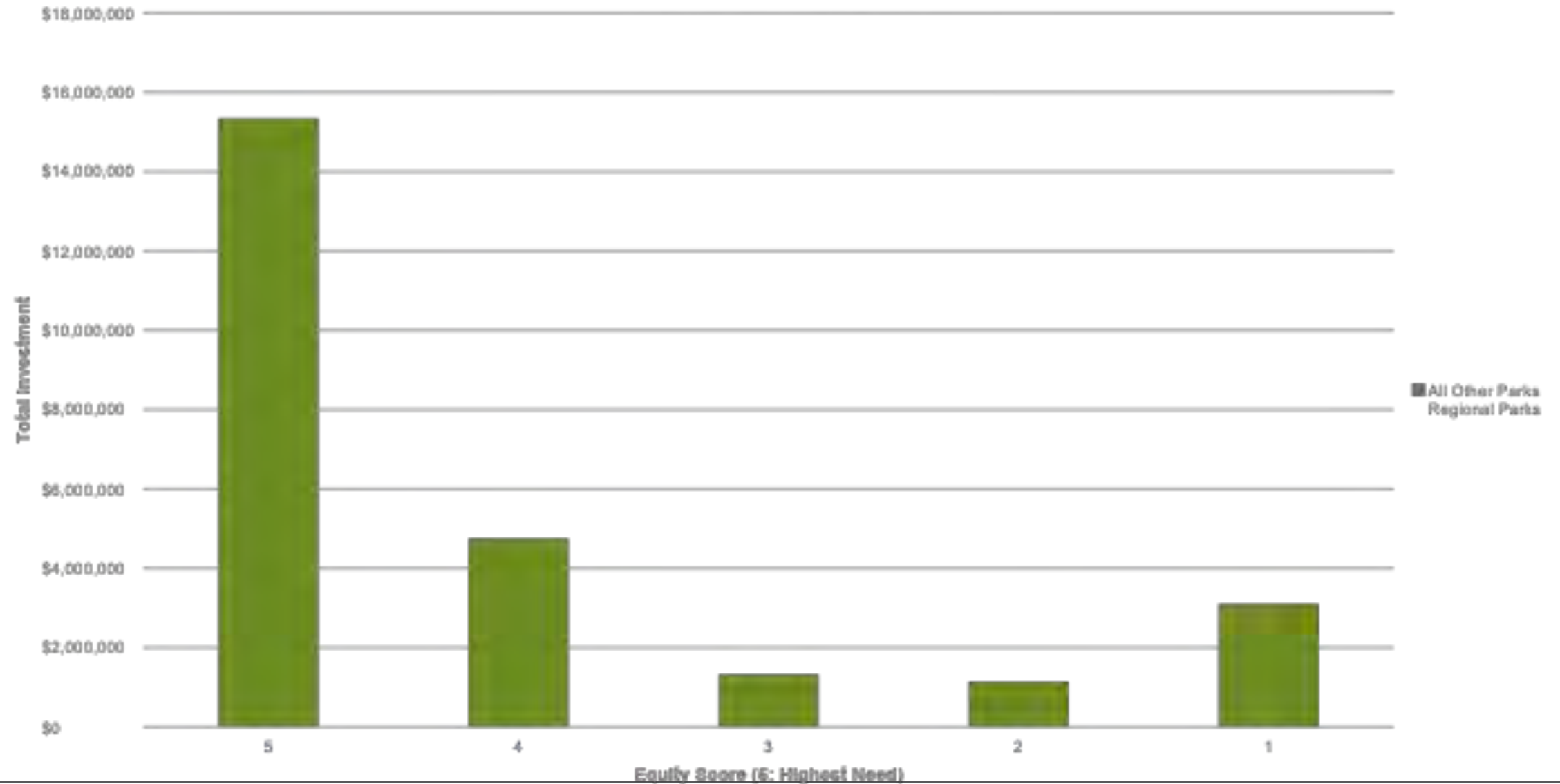
<b>Who</b>	Census Data, Survey Data, Active Net, Workday, <i>PLACER AI</i>
<b>What</b>	GIS Data, Asset Condition Data, <i>Cartegraph</i>
<b>When</b>	<i>PLACER AI, Cartegraph</i>
<b>Where</b>	GIS Data, Survey Data, Trust for Public Land Data, Census Data
<b>Why</b>	Gameplan for a Healthy City
<b>How</b>	<i>How do we attract more visitors? How do we attract a greater diversity of visitors? How do we make sure that we are making the right investments where they are most needed?</i>







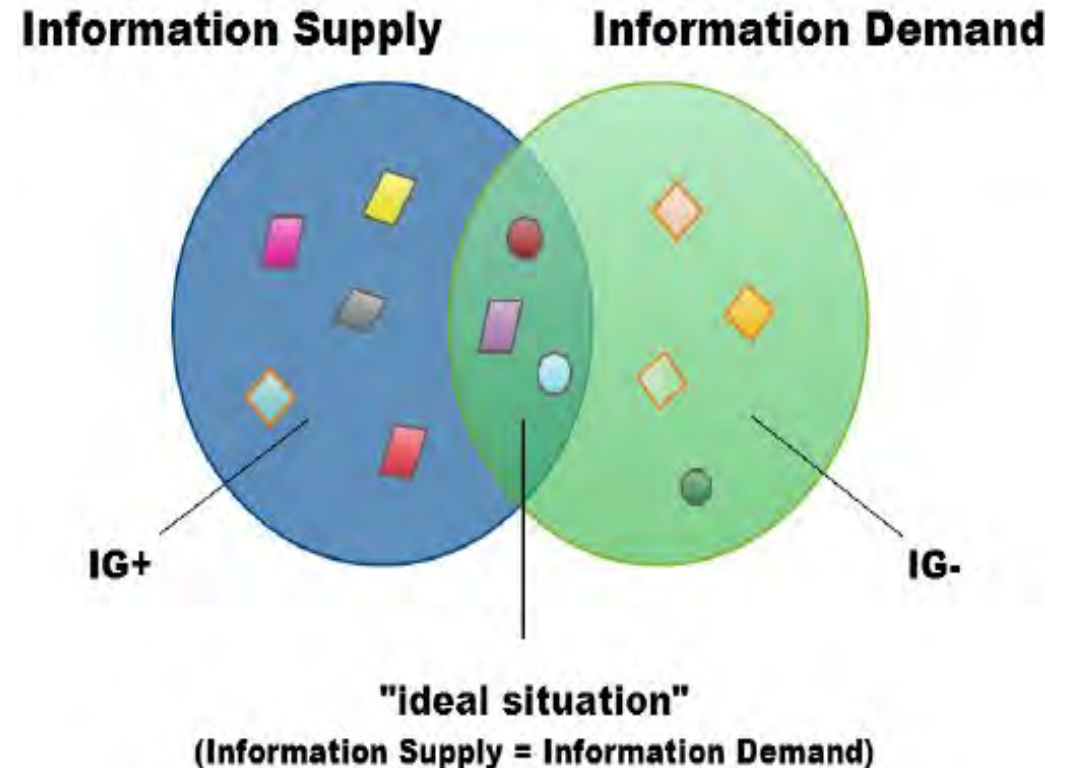
## Equity Investment 2023





# CHALLENGES FOR DATA COLLECTION IN PARKS

- DPR has used surveys and information from staff in the field to understand park usage
- Many surveys are project specific, which doesn't provide information on who or how the park is used, especially over time
- Surveys tend to skew towards demographics of those already engaged, missing a large section of visitors
- Staff is only able to provide what they see when they are out, this leaves large gaps in information
- This does not represent the average park user nor even the average resident of Denver





# PLACER AI DATA OVERVIEW

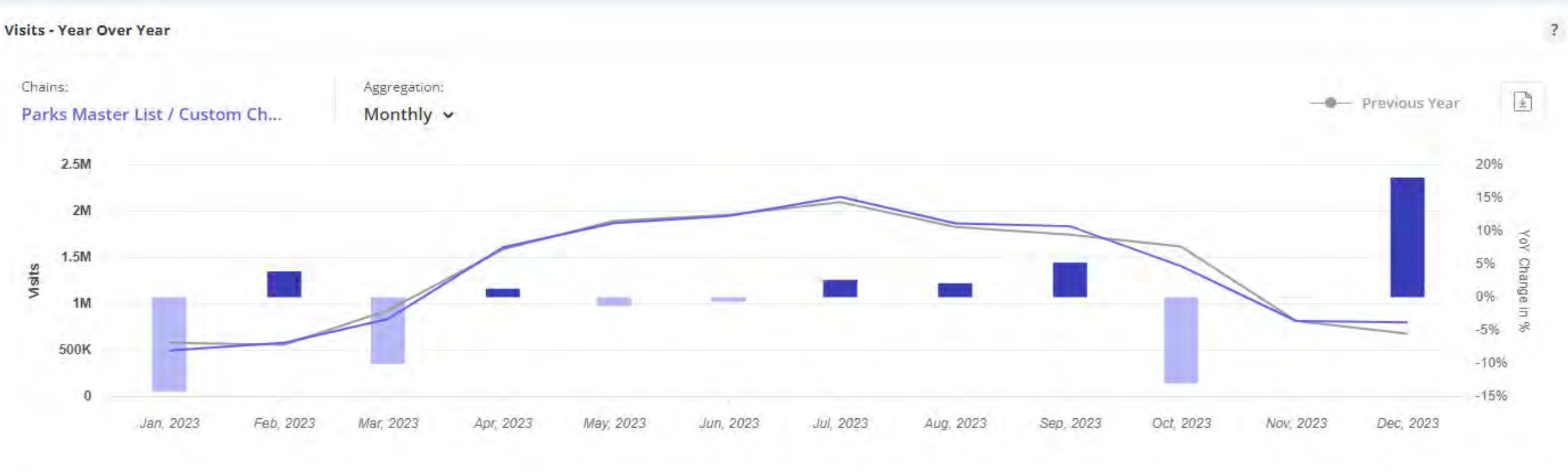
- Placer.ai uses de-identified location information from a panel of tens of million devices and processes the data using industry-leading AI and machine learning capabilities to make estimations about overall visits to specific locations. [Placer.ai Explainer \(Video\)](#) - <https://www.youtube.com/watch?v=oQSdB AuQipk>
- DPR is **not** collecting any information on residents nor park users
- Users agree to share certain information through apps that they use
- This data already exists regardless of DPR's use
- DPR is only buying access to the data

<i>Park Category</i> <i>Example</i>	<i>Average Annual Visit per Location</i>	<i>Total Visits (2023)</i>	<i>Top performer</i>
Mountain <i>Echo Lake</i>	<b>249.06K</b>	<b>4.98 Million</b>	Red Rock: 2,000,000**
Neighborhood <i>Robinson Park</i>	<b>17.72K</b>	<b>1.87 Million</b>	Loretto Heights: 80,300
Community <i>Bible Park</i>	<b>75.25K</b>	<b>2.86 Million</b>	Town Center Park: 244,578
Regional <i>City Park</i>	<b>484.53K</b>	<b>4.85 Million</b>	City Park: 984,530
Athletic Complex <i>Jackie Robinson Fields</i>	<b>75.95K</b>	<b>683.52K</b>	Northfield Athletic Complex: 324,500
Pocket <i>29<sup>th</sup> and Fairfax</i>	<b>8.67K</b>	<b>52K</b>	Highland Gateway Park: 7,700
Special Use (excluding BG) <i>Denver Skate Park</i>	<b>43.6K</b>	<b>495K</b>	Gates Tennis Center: 105,300
Open Space <i>DEN Open Space</i>	<b>10.03K</b>	<b>120.34K</b>	Lowry Open Space: 107,200
Linear <i>Frog Hollow Park</i>	<b>14.68K</b>	<b>352.28K</b>	Greenway Park: 82,600
<b>Total:</b>		<b>16,260,000</b>	

\*\* Removed the 1.6 million in ticketed visitors



# SEASONAL VISITATION PATTERNS (YEAR OVER YEAR)





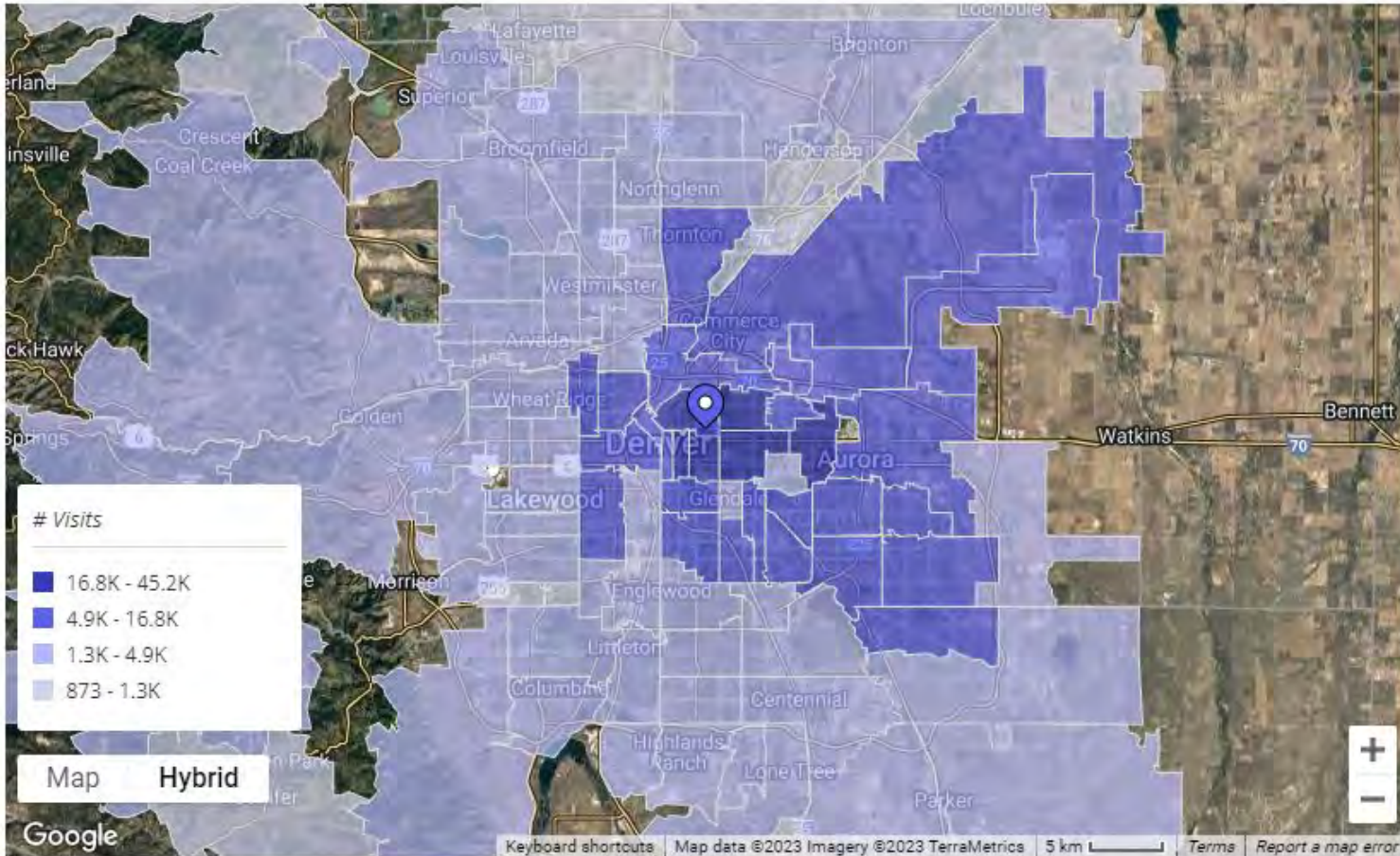


Visitors By Origin

# City Park



Venues: 📍 ▼
 Origin: Home Location ▼
 Metric: Visits ▼
 View: # of Visits % of Visits YoY Change



Zipcode / City	Visits (% of Total)
80220 Denver, CO	45.2K (6.6%)
80205 Denver, CO	44.5K (6.5%)
80207 Denver, CO	36.1K (5.2%)
80206 Denver, CO	35.6K (5.2%)
80218 Denver, CO	27.9K (4.1%)
80010 Aurora, CO	19.4K (2.8%)
80203 Denver, CO	15.6K (2.3%)
80211 Denver, CO	14.9K (2.2%)
80239 Denver, CO	13K (1.9%)
80238	11K (1.6%)

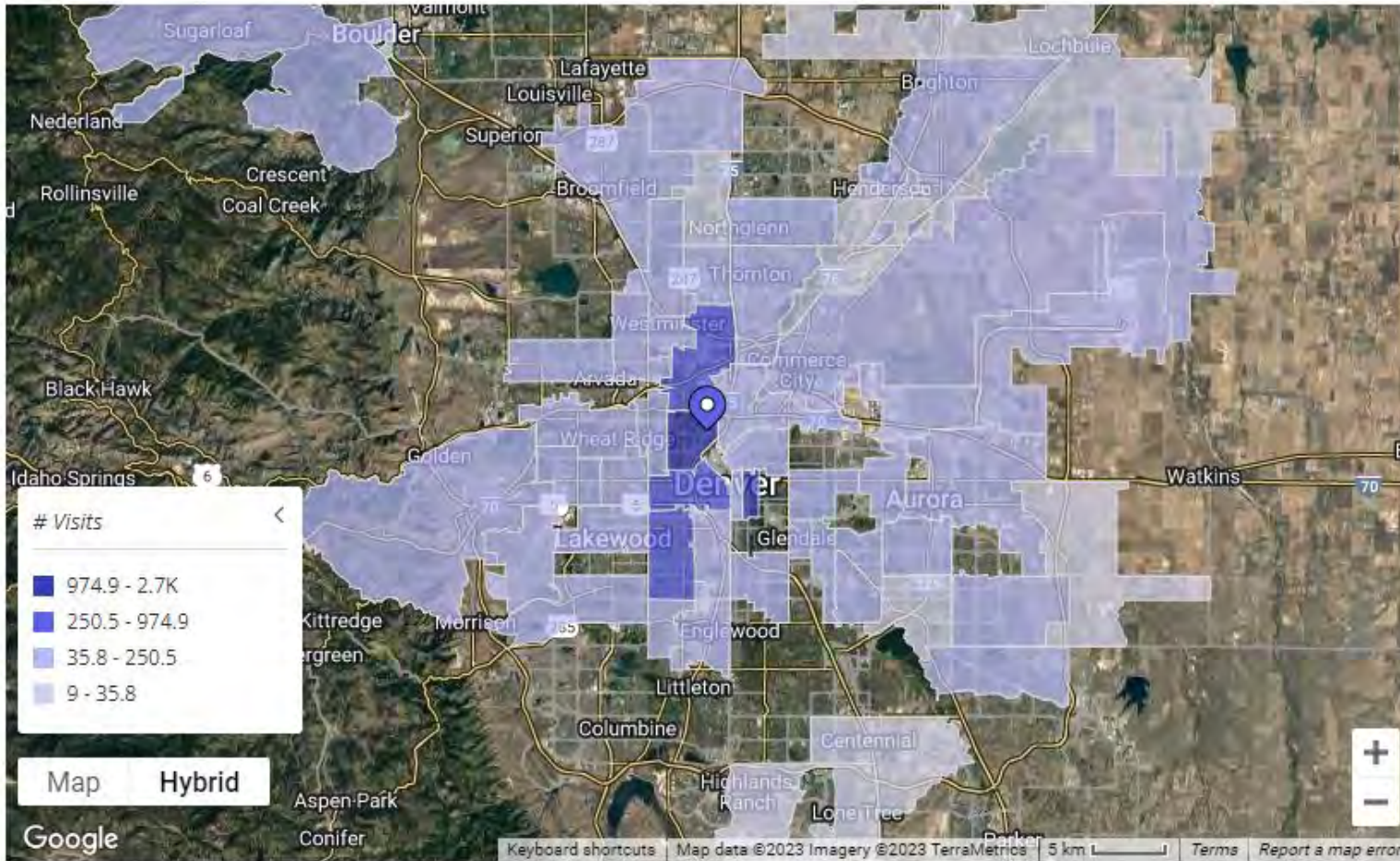
\*Showing data for top 100 Zip Codes of this property. Download the CSV file for full results.



# La Raza Park

## Visitors By Origin

Venues: ▼ | 
 Origin: Home Location | 
 Metric: Visits | 
 View: # of Visits | 
 % of Visits | 
 YoY Change



Zipcode / City	Visits (% of Total)
80218 Denver, CO	2.7K (25.7%)
80211 Denver, CO	1.6K (15.3%)
80219 Denver, CO	496 (4.7%)
80221 Denver, CO	355 (3.4%)
80204 Denver, CO	316 (3%)
80229 Denver, CO	250 (2.4%)
80601 Brighton, CO	228 (2.2%)
80212 Denver, CO	223 (2.1%)
80226 Denver, CO	211 (2%)
80216	207 (2%)

\*Showing data for top 100 Zip Codes of this property. Download the CSV file for full results.



# HOW CAPITAL PROJECTS AFFECT VISITS

Maintenance Projects bring the same people back more often: 2019 vs 2022

Property:

Robinson Park / Denver, CO

Visits	34.6K
Visits / sq ft	N/A
Size - sq ft	N/A
Visitors	13K
Visit Frequency	2.66

Property:

Robinson Park / Denver, CO

Visits	47.7K
Visits / sq ft	N/A
Size - sq ft	N/A
Visitors	13.8K
Visit Frequency	3.46

# HOW CAPITAL PROJECTS AFFECT VISITS

## Expansion Projects bring new visitors to the park: 2017 vs 2022

Property:  
Sanchez (Paco) Park / Knox Ct,...

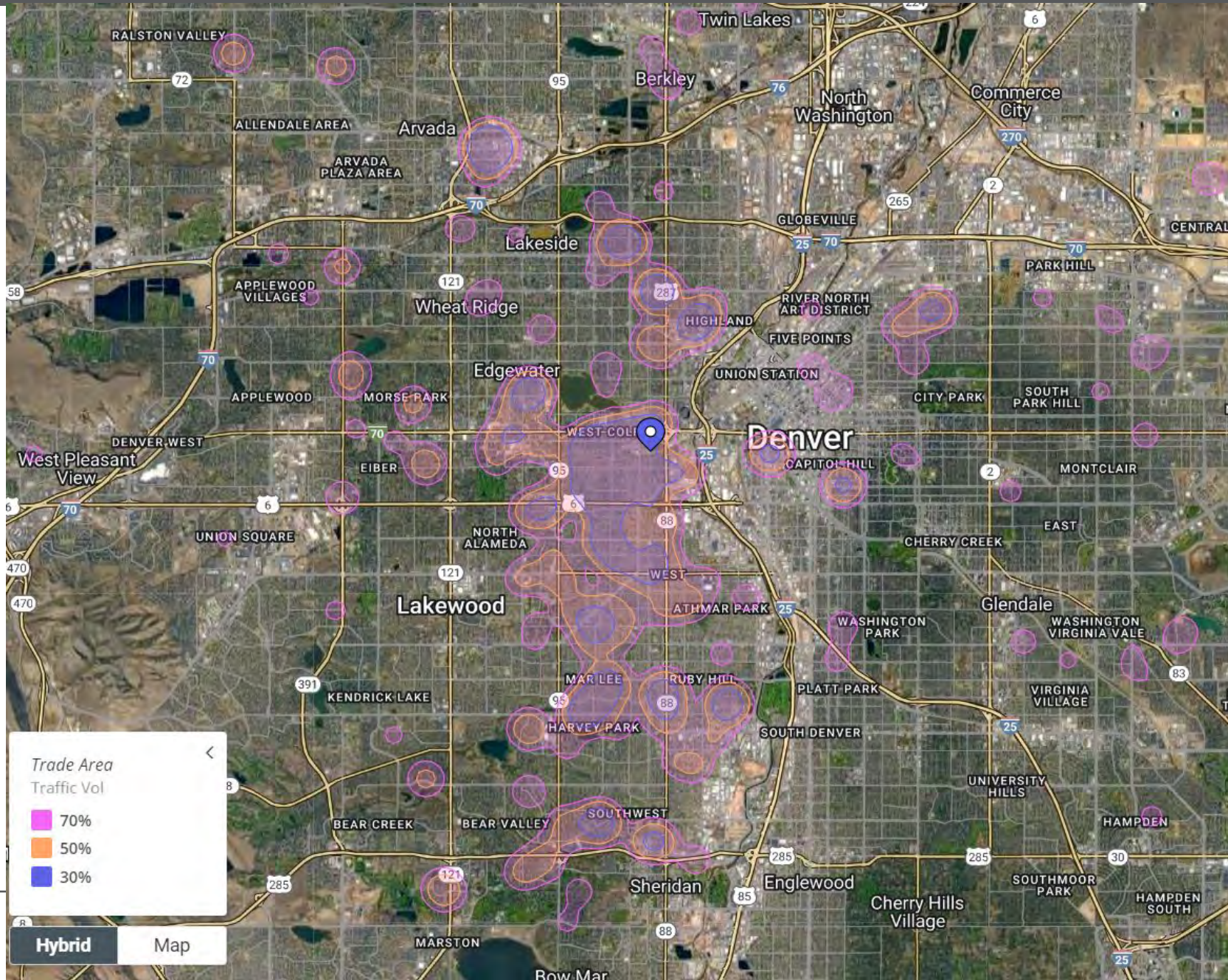
Visits	20.4K
Visits / sq ft	N/A
Size - sq ft	N/A
Visitors	7.5K
Visit Frequency	2.71

Property:  
Sanchez (Paco) Park / Knox Ct,...

Visits	164.2K
Visits / sq ft	N/A
Size - sq ft	N/A
Visitors	85.8K
Visit Frequency	1.92

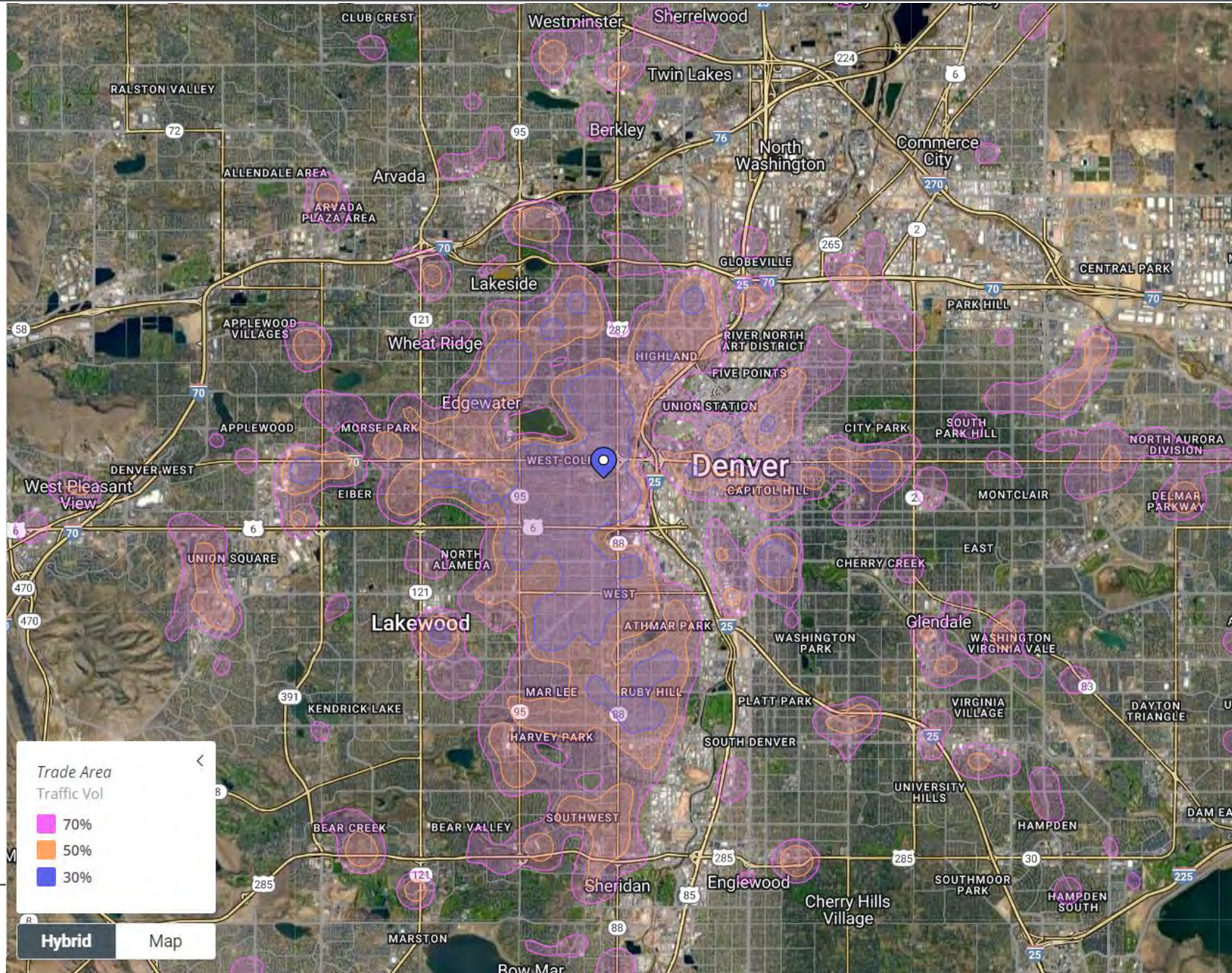


# 2017 Paco Sanchez Park Trade Area





# 2022 Paco Sanchez Park Trade Area





# 2017 PACO SANCHEZ SERVICE MARKETS

Search Group or Attribute



Captured Market

Potential Market

% Difference

## Households

## Ethnicity

Ethnicity	Captured Market (%)	Captured Market (Count)	Potential Market (%)	Potential Market (Count)	% Difference
Hispanic or Latino	36.7%	204	41%	228	-10.6%
Two or more races	2.8%	114	2.4%	96	+18%
Other	<0.5%	81	<0.5%	67	+21.1%
Native Hawaiian and Other Pacific Islander	<0.5%	108	<0.5%	139	-22.3%
Asian	2.1%	38	2.1%	39	-2.8%
American Indian and Alaska Native	<0.5%	43	<0.5%	73	-41.4%
Black	7.7%	62	7.1%	53	+7.6%
White	50.1%	83	46.5%	77	+7.8%

# 2022 PACO SANCHEZ SERVICE MARKETS

Search Group or Attribute	Captured Market	Potential Market	% Difference
<b>Households</b>			
<b>Ethnicity</b>			
Hispanic or Latino	44.6%  248	36.8%  204	+21.3%
Two or more races	1.9%  76	2%  83	-7.8%
Other	<0.5%  53	<0.5%  63	-15.2%
Native Hawaiian and Other Pacific Islander	<0.5%  35	<0.5%  68	-48.1%
Asian	2.8%  51	3.4%  52	-17.6%
American Indian and Alaska Native	0.7%  104	0.6%  86	+20.1%
Black	5.7%  46	6.1%  50	-6.8%
White	44.2%  73	50.8%  84	-13.2%



# HOW TO IMPROVE UNDERPERFORMING PARK?

## Metrics

Property:

Governors Park / Denver, CO

Visits 6.4K

Visits / sq ft N/A

Size - sq ft N/A

Visitors 3.5K

Visit Frequency 1.81

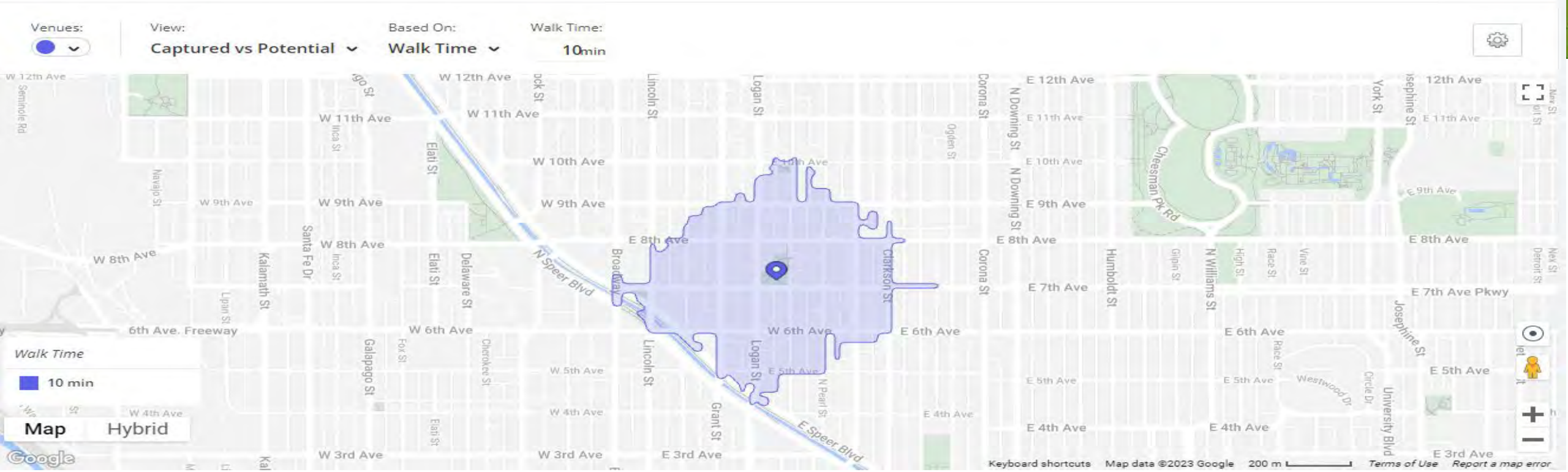




# ASSET CONDITION DATA: WHAT IS THERE?

Row Labels	Sum of Quantity	Sum of Replacement Cost
<b>Good</b>		
Buildings- Shade Structure	1	\$25,000.00
Furnishings- Park ID Sign	1	\$8,500.00
Walk-Hard	1213	\$72,780.00
Walk-Right of way	668	\$33,400.00
<b>Poor</b>		
Playground-Neighborhood	1	\$450,000.00
<b>Very Poor</b>		
Furnishings- Drinking Fountain	1	\$10,000.00
<b>Grand Total</b>	<b>1885</b>	<b>\$599,680.00</b>





Search Group or Attribute



Captured Market

Potential Market

% Difference

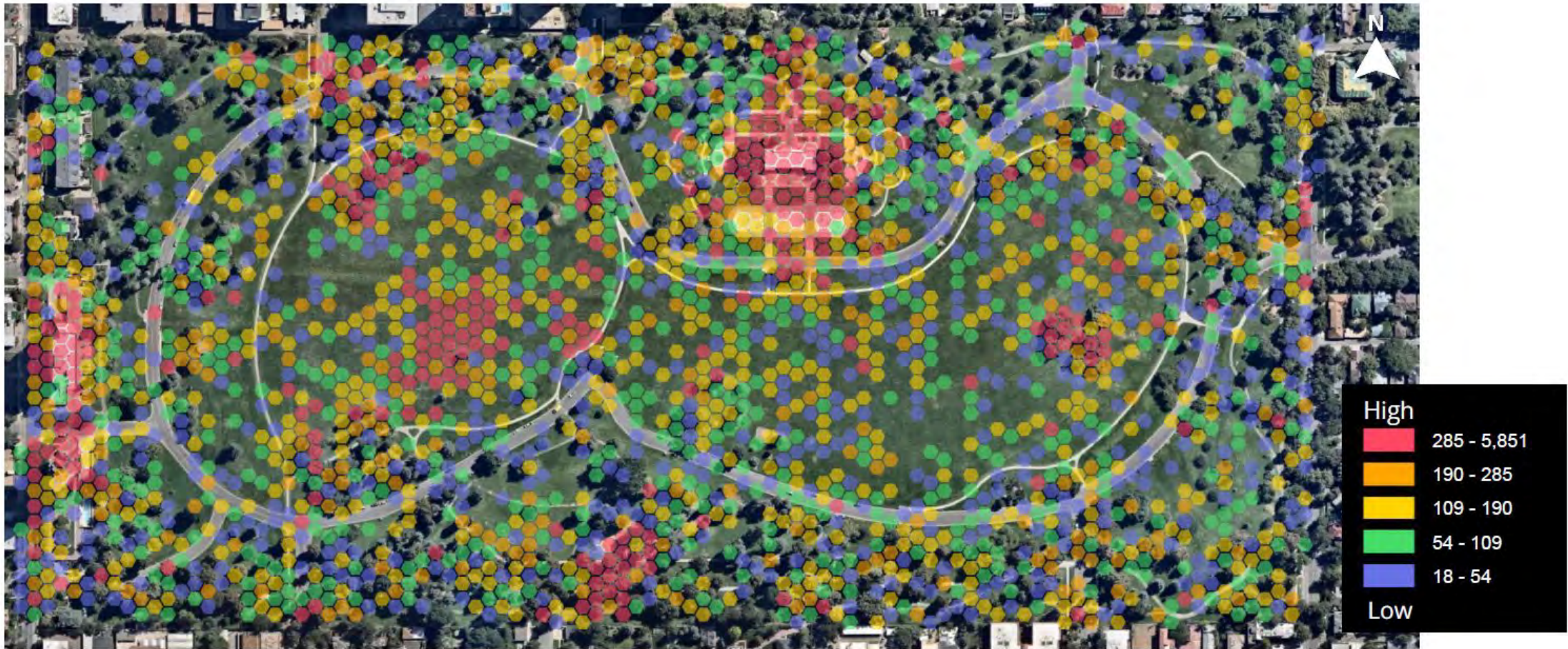
Households

Family Households	17.4%	27	15.9%	24	+9.5%
Non-Family Households	82.6%	239	84.1%	244	-1.8%
Persons per Household	1.41	53	1.46	54	-2.9%



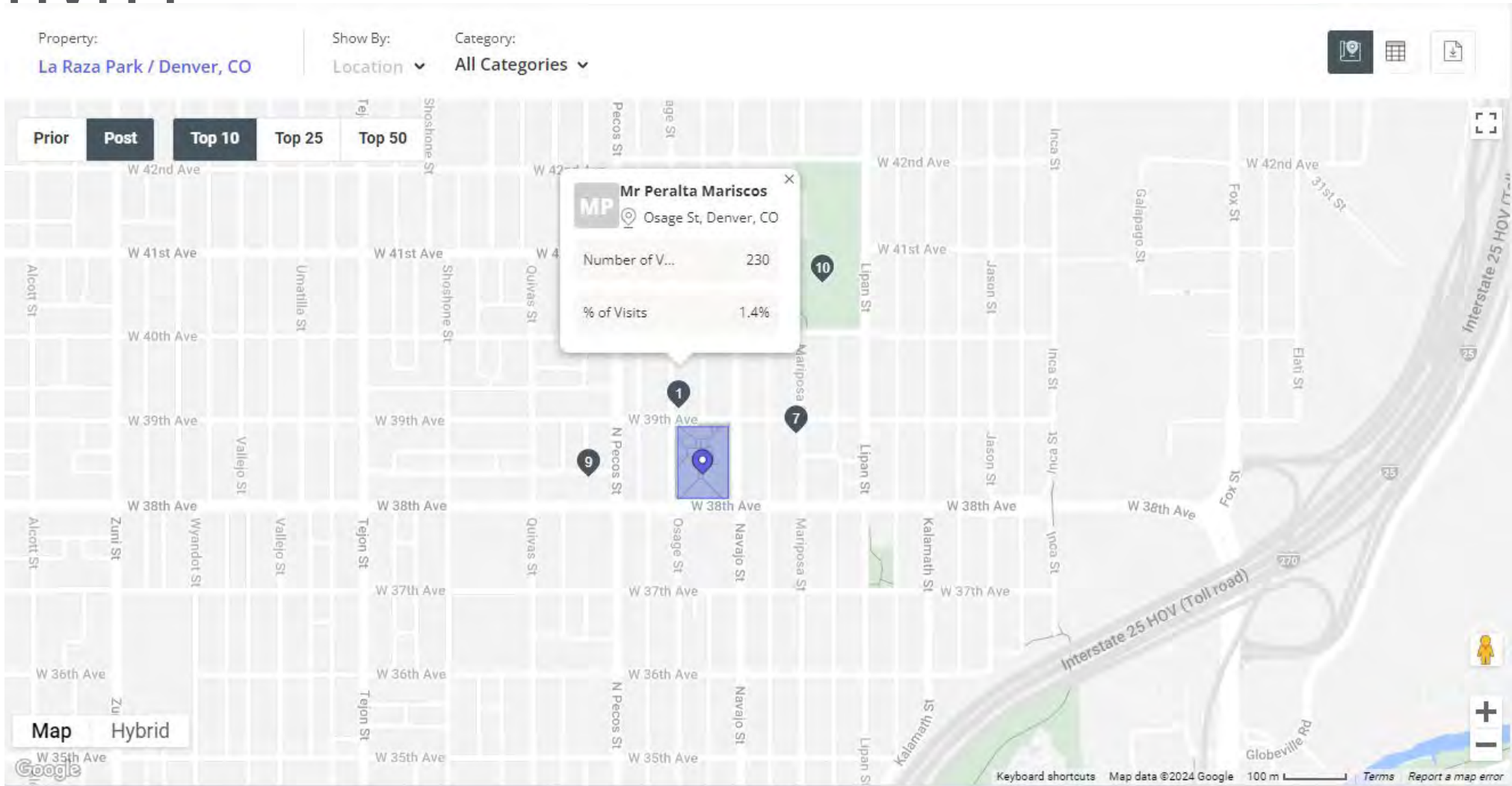
# Cheeseman Park - Denver, CO

Hexagon heatmap based on foot-traffic





# VISITOR'S JOURNEY: HOW PARKS HELP ECONOMIC ACTIVITY







# QUESTIONS?



# Leveraging Data for Equitable Public Space Planning

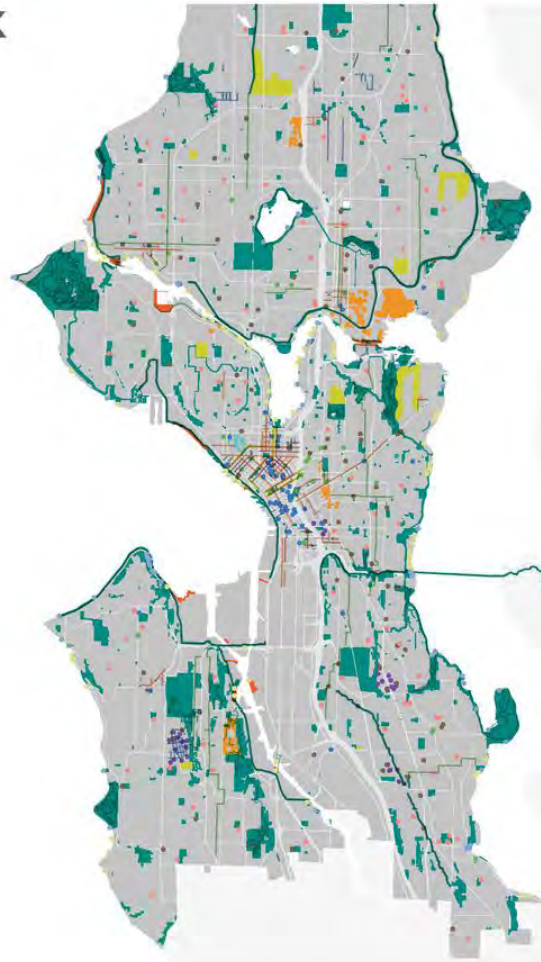




# Seattle's public space network is robust and diverse...

## SEATTLE'S PUBLIC SPACE NETWORK

- Seattle Parks and Recreation
- Seattle Center
- Port of Seattle and Army Corps of Engineers parks
- SPU public space
- Seattle Housing Authority parks
- Public schoolyards
- Campus green spaces
- Cemeteries and private golf courses
- P-Patches
- Shoreline street ends
- Boat launches and ramps
- Privately Owned Public Space (POPS)
- Parklets, Streateries and Pavement to Parks
- Green stormwater infrastructure in the right of way
- Regional Trail
- Local Trail (at least 1 mile long)
- Neighborhood Greenway
- Green Street
- Streetscape Concept Plan
- Urban Marked Trail
- Other ROW



## But it is also:

1. **Inequitably distributed**



2. **Not being used to its fullest potential**



3. **Fragmented**







# GROW

## PROBLEM



Distributional Inequity

## STRATEGIES



Create



Expand



Repurpose





# IMPROVE

## PROBLEM



Underutilized space

## STRATEGIES



Stack benefits



Activate



Integrate infrastructure and public space.







# CONNECT

## PROBLEM



Fragmentation

## STRATEGIES



Invite people outside



Stitch together

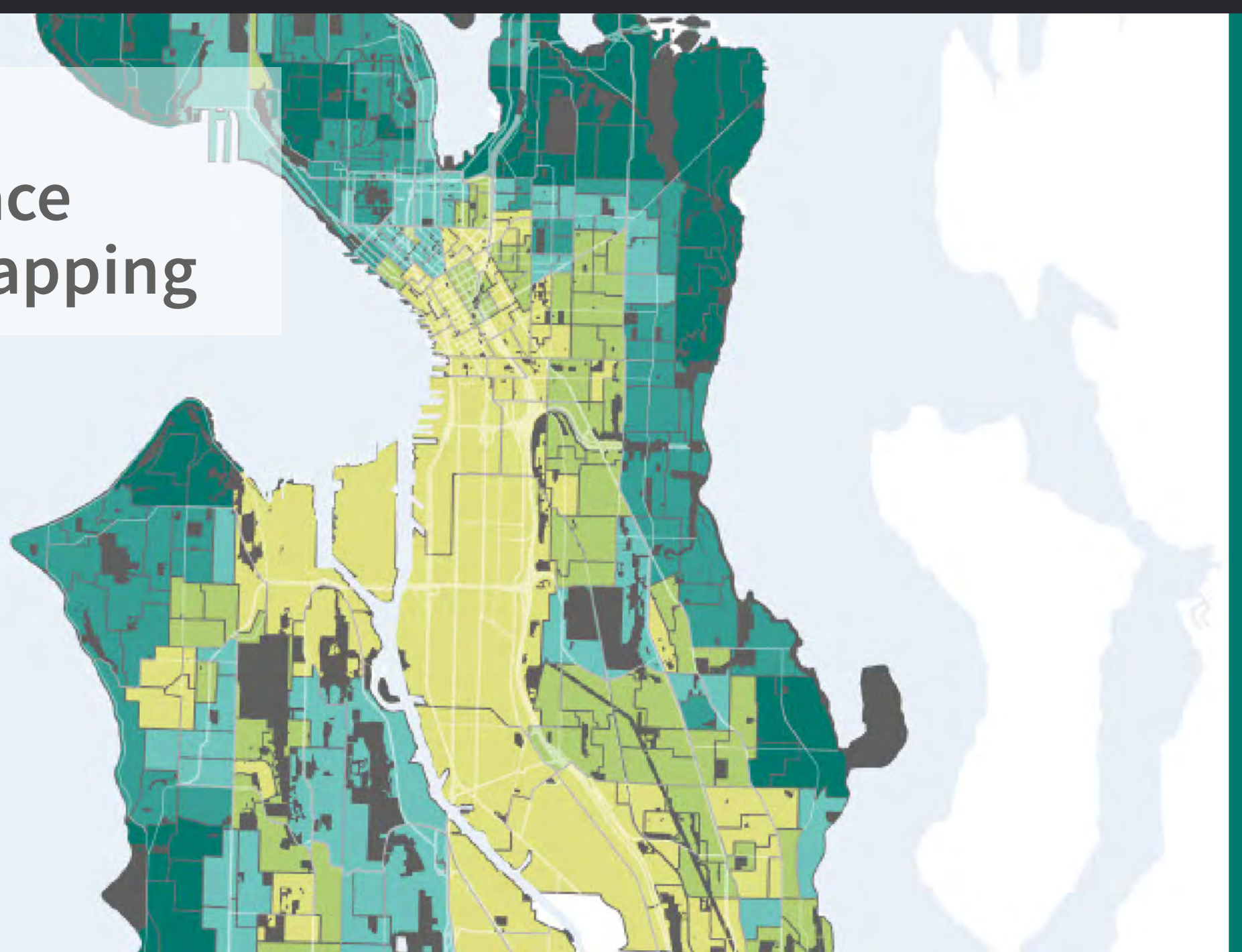


Relate spaces to community identities



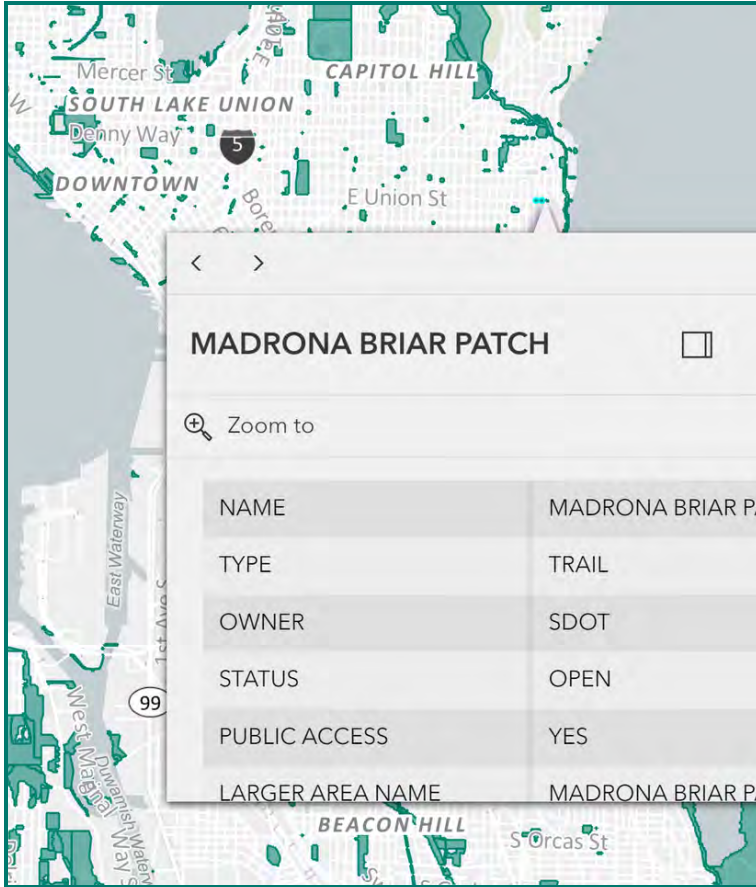
Outside Citywide

# Public Space Priority Mapping

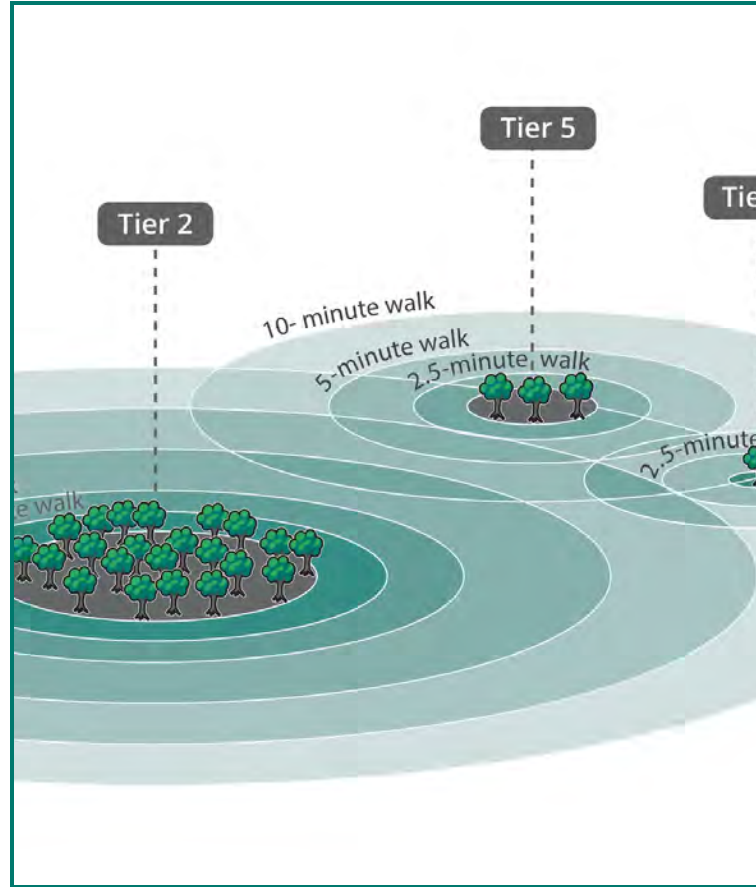




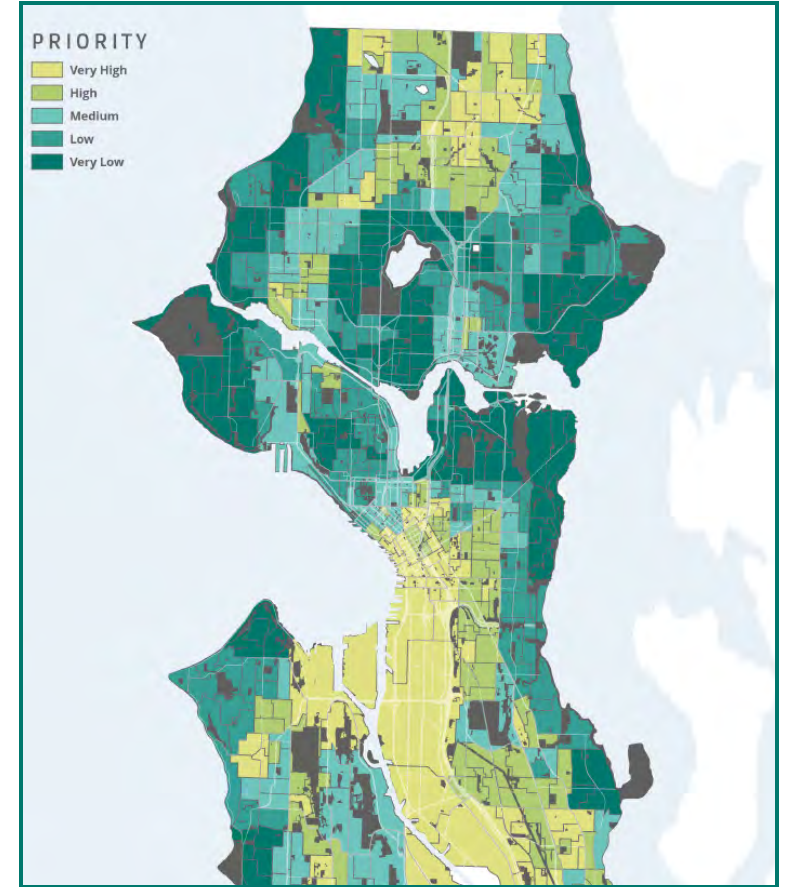
# Components



Comprehensive Public Space Data



Public Space Access Analysis



Priority Areas for Future Public Space Improvements

# Comprehensive Public Space Data

- **All-Encompassing**

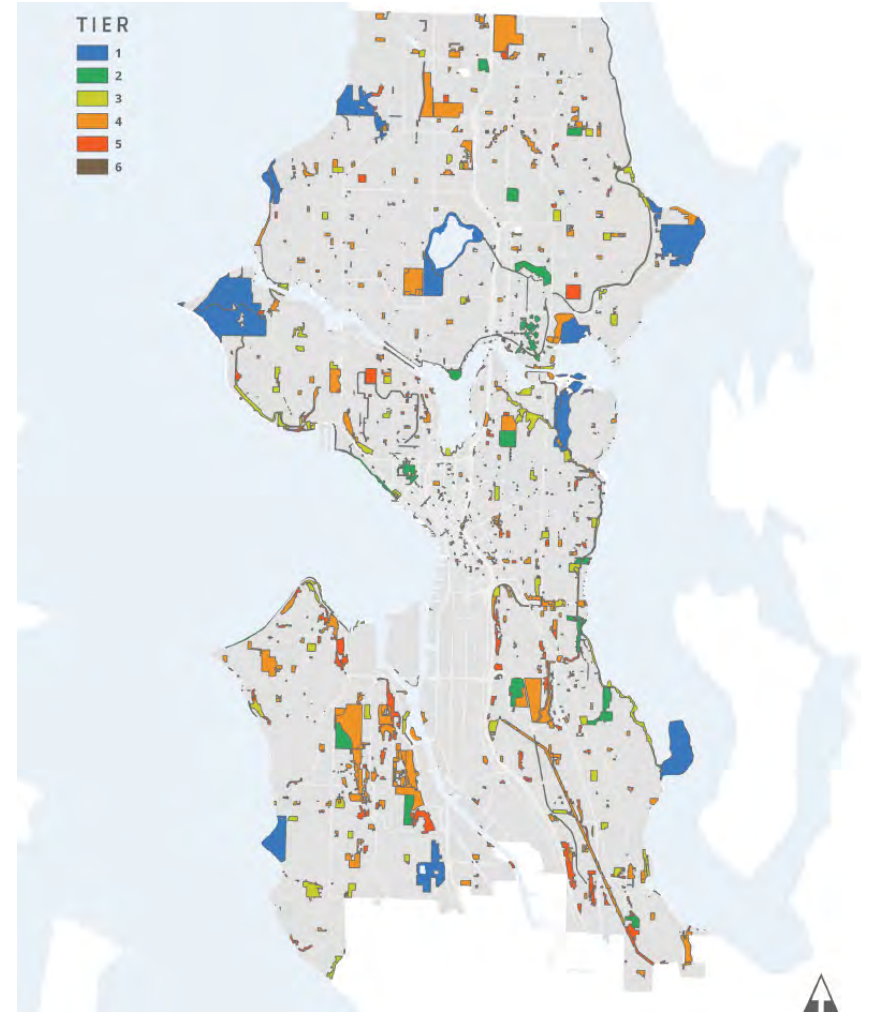
Accounts for all 1,001 public spaces in Seattle across all forms of ownership

- **Detailed Information**

Data contains information on the characteristics of each public space such as who owns it, what amenities it contains, if there are any public access limitations, etc.

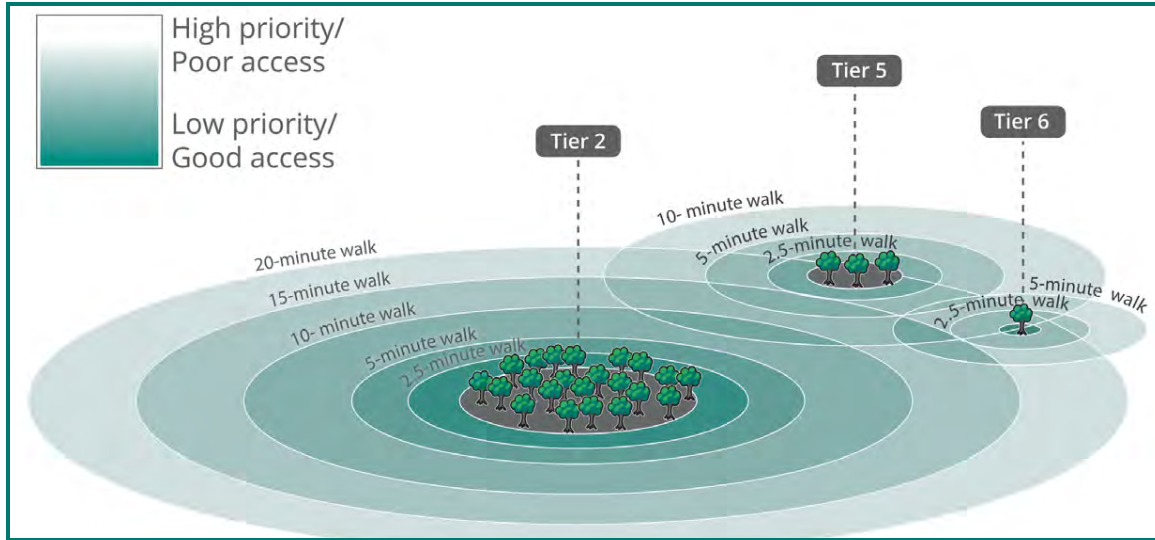
- **Tiered System**

Qualities like size, type, and number of amenities are used to sort each public space into six tiers. Tier 1 includes the biggest public spaces with the most amenities and tier 6 includes small spaces with fewer amenities, such as a parklet.





# Public Space Access Analysis



## Walkshed Analyses

- Size of walksheds are based on tier system. Larger public spaces get larger walksheds, smaller public spaces get smaller walksheds.
- Areas with access to multiple public spaces get points from each space.
- **Intended to reflect how people actually experience public space.** People are willing to walk farther to get to an exceptional public space and enjoy having a variety of options to walk to.



## Access to Amenities

- 5-, 10-, and 15-minute walksheds are generated to each basic amenity category listed above.
- Areas within a 5-minute walk to each amenity type are found to have the best access, areas that are more than a 15-minute walk to each type of amenity are found to have the worst access.

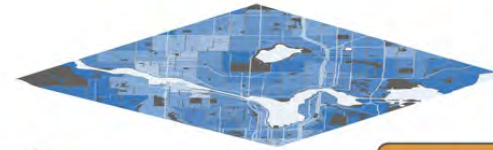
# Priority Areas for Future Public Space Improvements

## Embedding Equity

- Considerations of race and social equity and population density are combined with the access analyses to derive the final priority areas.
- The Race and Social Equity Index assigns priority based on a variety of equity considerations such health outcomes and educational attainment.
- The Park Pressure analysis reflects the ratio between the total population in a neighborhood and the total acres of walkable public spaces.

### Access to Public Space

Walkshed analyses and access to amenities.



40/100

### Race + Social Equity Index

Composite of health, racial, social, and economic equity data. Explore more [here](#)



40/100

### Park Pressure

Ratio between population and public space acreage

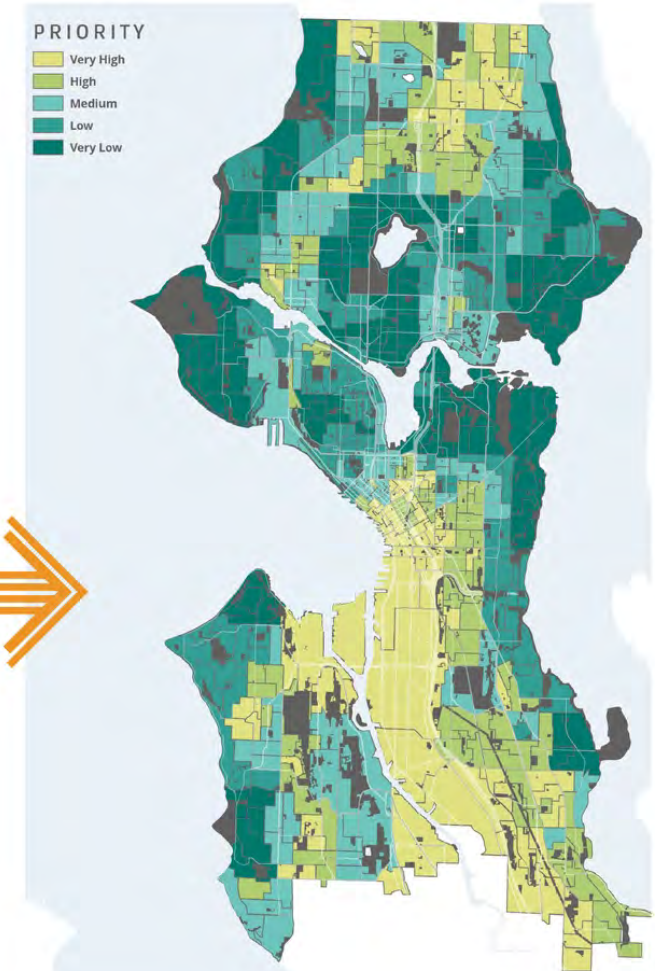


20/100

### Public Space Priority Areas

#### PRIORITY

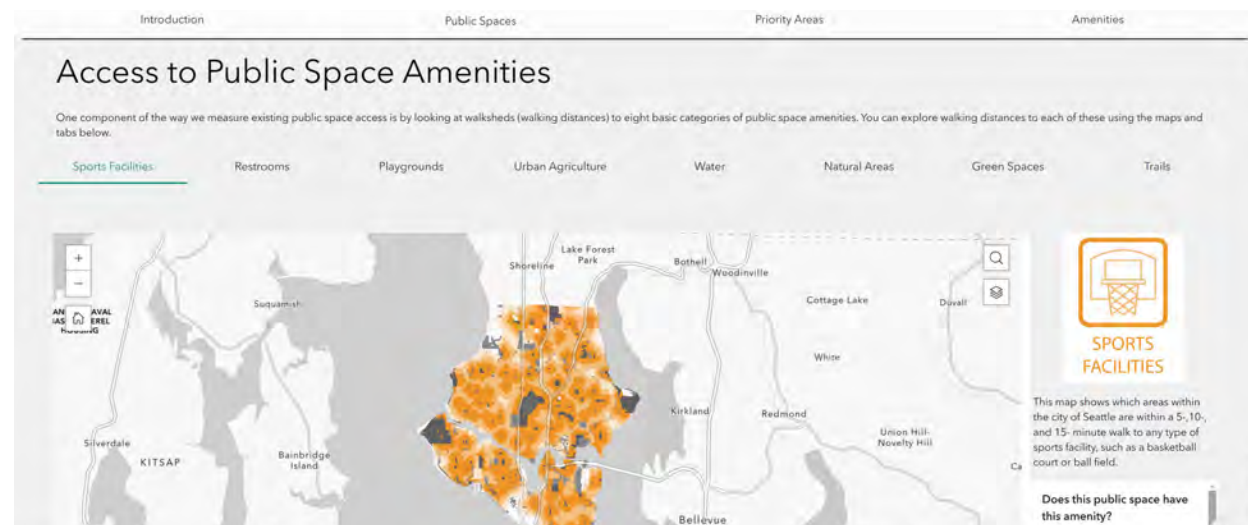
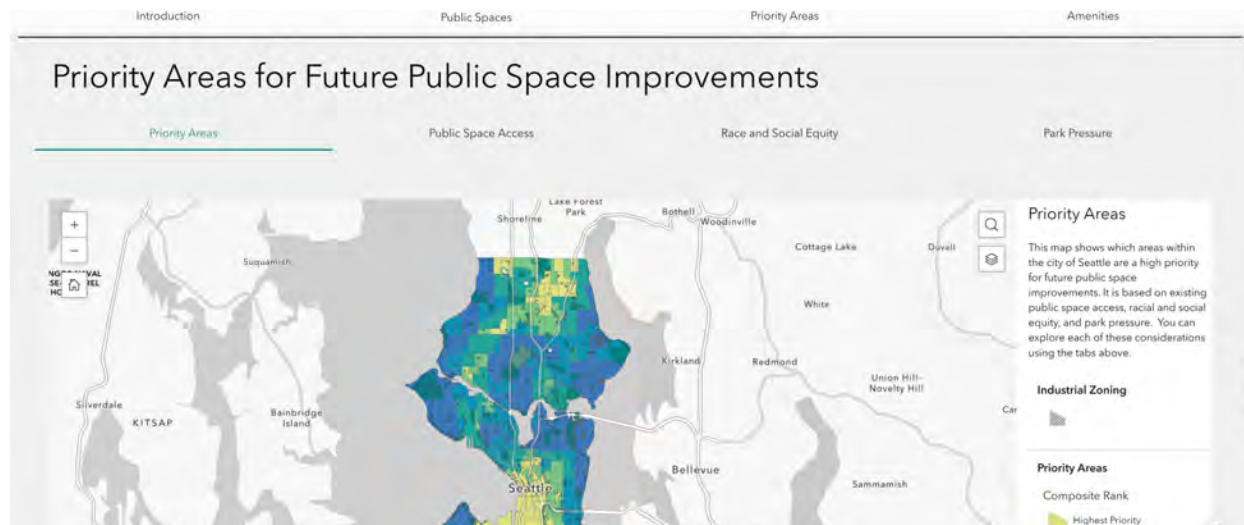
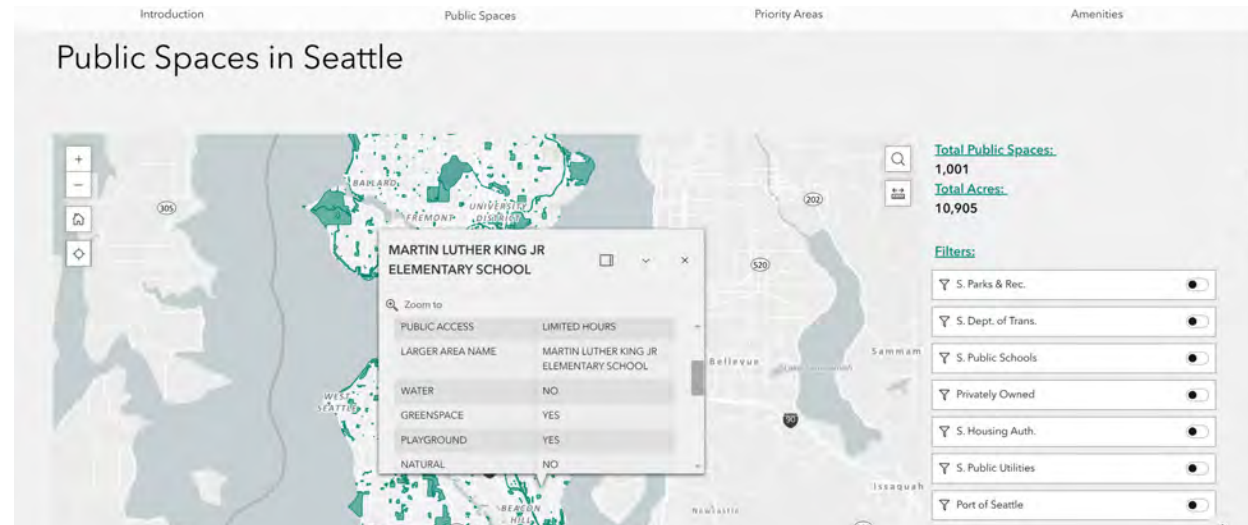
- Very High
- High
- Medium
- Low
- Very Low





# Outside Citywide Public Space Data Explorer

This online tool allows users to explore Seattle's public space system and dig into the access and priority analyses







# SPR Planning & Capital Development

- Responsible for the capital planning and asset management
- Utilize priority areas to determining timing of work among other parameters
- Work to assess, inventory, and map all asset classes
- Identify projects to spend ~\$120m annually over 6 years from a special levy: Park District
- Rely on data for a more comprehensive and transparent planning process



# Asset Management + Capital Planning

## Condition

Site assessments conducted with an annual, three-, or five-year planning horizon.

## Equity Priority Area

Projects within the two highest equity priority areas are rated more highly.

## Efficiencies

Cross check assets at similar sites to mobilize, plan and design multiple projects at once.

## Usage

The future!